

02-10-19

STORE NAME: ...OVAL WINES & SPIRITS.....

Staff Training - BOOK

ALCOHOL SALES

It is important all staff know the  
four licensing objectives

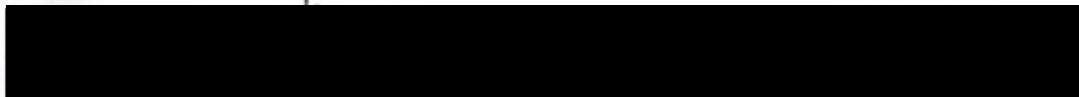
PUBLIC SAFETY

PROTECTION OF CHILDREN  
FROM HARM

PREVENTION OF PUBLIC  
NUISANCE

PREVENTION OF CRIME AND  
DISORDER

STAFF NAME: .....BALAKRISHNAN PANDSAMY.....



DATE TRAINED: .....01.02.2019.....



DATE: .....01.12.2019.....

STAFF NAME: .....Shanmuga Santharam Kathirgamuttiah.....



TRAINED BY: .....01.02.19.....

DATE TRAINED: .....01.....



DATE: .....01.12.19.....

STAFF NAME: .....MAGESWARAN NITHARPA.....



DATE TRAINED: .....01.12.19.....



DATE: .....01.12.19.....

STAFF NAME: .....

SIGN BY STAFF: .....

TRAINED BY: .....

DATE TRAINED: .....

SIGNED BY DPS: .....

DATE: .....

CRIP  
Approx age 19/19  
pm

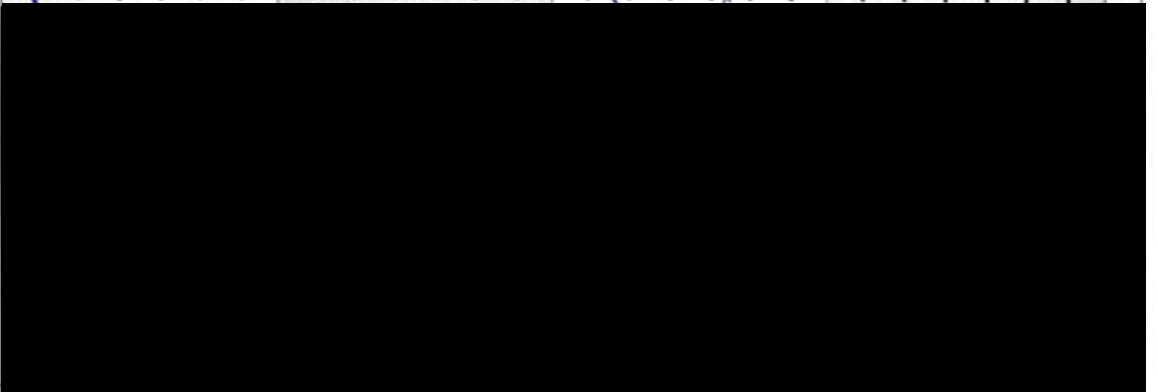
# Challenge 25 - Record of refusals



02/10/19

Date and time	Product	Person refused	Asked for ID	Comments
18/11/19 @ 10:53 am/pm	<input checked="" type="checkbox"/> Alcohol <input type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other	Male/Female _____ Description <u>LONG HAIR</u> <u>(CRACKS)</u> Approx age <u>18/19</u> Height <u>5'8"</u> Build <u>TAN</u>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<u>BACK OF</u> <u>AMERZEE</u>
18/11/19 @ 12:53 am/pm	<input checked="" type="checkbox"/> Alcohol <input type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other	Male/Female _____ Description <u>SHIRT</u> <u>HAIR</u> Approx age <u>18 years</u> Height <u>5'6"</u> Build <u>TAN</u>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>NO ID</u> <u>ASK FOR</u> <u>DIVERS STATE</u> <u>BRICKY</u>
18/11/19 @ 12:03 am/pm	<input checked="" type="checkbox"/> Alcohol <input type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other	Male/Female _____ Description <u>SHIRT</u> <u>HAIR</u> Approx age <u>18-19</u> Height <u>5'9"</u> Build <u>BUILD UP</u>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>NO ID</u> <u>ASK FOR</u> <u>SIDE PK</u>
18/11/19 @ 19:31	<input checked="" type="checkbox"/> Alcohol <input type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other	Male/Female _____ Description _____ Approx age <u>17</u> Height <u>5'1"</u> Build <u>SLIM</u>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>NO ID</u> <u>ASK FOR</u> <u>SIDE PK</u>

Date and time	Product	Person refused	Asked for ID	Comments
2/18/19 @ 13:20 am/pm	<input checked="" type="checkbox"/> Alcohol <input type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other	Male/Female <input checked="" type="checkbox"/> Description <u>Median Cal</u> Approx age <u>19-20</u> Height <u>5'8"</u> Build <u>Medium</u>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<u>As L for</u> <u>CIPIUM -</u>
5/19/19 @ 18:30 : am/pm	<input checked="" type="checkbox"/> Alcohol <input type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other	Male/Female Description <u>Bleed</u> <u>HAIR</u> Approx age <u>18</u> Height <u>4-5</u> Build <u>Medium</u>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>As L for</u> <u>As from CIPIUM</u>
2/18/19 @ 17:36 : am/pm	<input checked="" type="checkbox"/> Alcohol <input type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other	Male/Female Description <u>BEAR</u> <u>Brown Hair</u> Approx age <u>17</u> Height <u>5'2"</u> Build <u>Thin</u>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<u>As L for</u>
2/18/19 @ 17:36 : am/pm	<input checked="" type="checkbox"/> Alcohol <input type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other	Male/Female Description <u>BEAR</u> <u>Dark Hair</u> Approx age <u>17</u> Height <u>5'8"</u> Build <u>Thin</u>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<u>As L for</u>



# Challenge 25 - Record of refusals



Date and time	Product	Person refused	Asked for ID	Comments
5/11/19 @ 10:10 am/pm	Alcohol <input type="checkbox"/> Tobacco <input checked="" type="checkbox"/> Lottery <input type="checkbox"/> Other _____	Male/Female _____ Description <u>YOUNG</u> Approx age <u>17</u> yrs Height <u>5.8</u> Build <u>THIN BUILD</u>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>He asks for tobacco</u>
1/12/19 @ 5:15 am/pm	Alcohol <input type="checkbox"/> Tobacco <input checked="" type="checkbox"/> Lottery <input type="checkbox"/> Other _____	Male/Female _____ Description <u>YOUNG</u> Approx age <u>16</u> yrs Height <u>5.10</u> Build <u>MED. BLD</u>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>I ask for ID.</u> <u>SMOKING TOBACCO</u>
3/2/19 @ 1:30 am/pm	Alcohol <input type="checkbox"/> Tobacco <input checked="" type="checkbox"/> Lottery <input type="checkbox"/> Other _____	Male/Female _____ Description <u>YOUNG</u> Approx age <u>21-25</u> Height <u>5.5</u> Build <u>MEDIUM</u>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>He asks for tobacco.</u> <u>but he didn't show it id.</u> <u>I asked</u>
6/14/19 @ 2:30 am/pm	Alcohol <input type="checkbox"/> Tobacco <input checked="" type="checkbox"/> Lottery <input type="checkbox"/> Other _____	Male/Female _____ Description <u>YOUNG</u> Approx age <u>17-1</u> Height <u>5.6</u> Build <u>MEDIUM</u>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>I ask for ID.</u>



# Challenge 25 - Record of refusals

RASG  
Royal Air Force  
Standard  
One

25

Date and time	Product	Person refused	Asked for ID	Comments
07/12/19 @ 8:15 am/pm	Alcohol <input checked="" type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other <input type="checkbox"/>	Male/Female <input checked="" type="checkbox"/> Description _____ Approx age _____ Height _____ Build _____	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
14/12/19 @ 4:20 am/pm	Alcohol <input checked="" type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other <input type="checkbox"/>	Male/Female <input checked="" type="checkbox"/> Description <u>YANG</u> Approx age _____ Height _____ Build _____	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<u>Basic The Id</u>
16/12/19 @ 19:14 am/pm	Alcohol <input type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other <u>RIZLA</u>	Male/Female <input checked="" type="checkbox"/> Description _____ Approx age <u>16+</u> Height <u>4.90</u> Build <u>Medium</u>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
21/12/19 @ 09:09 am/pm	Alcohol <input type="checkbox"/> Tobacco <input type="checkbox"/> Lottery <input type="checkbox"/> Other <input type="checkbox"/>	Male/Female <input checked="" type="checkbox"/> Description _____ Approx age <u>16+</u> Height <u>5</u> Build <u>Medium</u>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

# Challenge 25 - Record of refusals

RASG  
 25

Date and time	Product	Person refused	Asked for ID	Comments
1/1/19	Alcohol Tobacco Lottery Other	Male/Female Description <u>A boy looks like Under 18</u> Height Build	Yes No	<u>asked for ID</u> <u>he said the</u> <u>other guy working</u> <u>here a woman</u>
22/12/19	Alcohol Tobacco Lottery Other	Male/Female Description <u>A boy looks like under 17-18</u> Height Build	Yes No	<u>I aske 5'10</u> <u>but he saying</u> <u>I dont have a</u> <u>ID.</u>
1.5.19 am/pm	Alcohol Tobacco Lottery Other	Male/Female Description <u>A boy looks like around 16</u> Height <u>5'5</u> Build <u>medium</u>	Yes No	<u>I asked for</u> <u>ID. He put</u> <u>card and give</u> <u>stamp. skip.</u>
14.12.19	Alcohol Tobacco Lottery Other	Male/Female Description <u>Short boy.</u> Approx age <u>around 18</u> Height <u>18</u> Build	Yes No	<u>I asked for ID</u> <u>he said no.</u> <u>and he said</u> <u>will get my</u> <u>write to send photo</u> <u>then he gave</u>
20.08.19 am/pm	Alcohol Tobacco Lottery Other	Male/Female Description Approx age Height Build	Yes No	

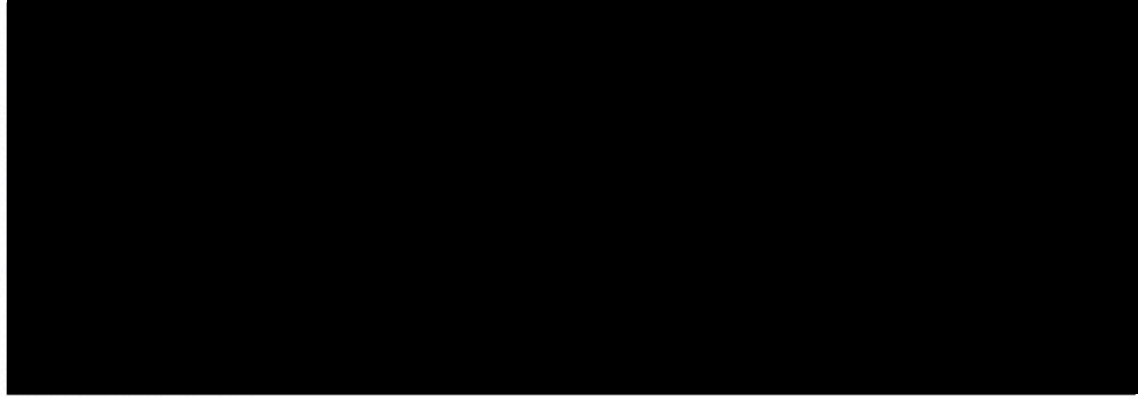
STRONGBOW ORIGINAL CIDER

ORIGINAL CIDER

# Challenge 25 - Record of refusals



Date and time	Product	Person refused	Asked for ID	Comments
24/12/19 @ 20:56 am/pm	Alcohol <input type="checkbox"/> Tobacco <input checked="" type="checkbox"/> Lottery <input type="checkbox"/> Other _____	Male/Female _____ Description <u>Tall boy</u> <u>looks over 16</u> Approx age <u>around 17</u> Height <u>6.9</u> Build <u>Tall slim boy</u>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>He said he</u> <u>knows the boss</u> <u>on bedhill</u> <u>the he gone.</u>
25/12/19 @ 13:10 am/pm	Alcohol <input type="checkbox"/> Tobacco <input checked="" type="checkbox"/> Lottery <input type="checkbox"/> Other _____	<del>Male/Female</del> Description <u>Fat white</u> <u>girl</u> Approx age <u>around 18</u> Height <u>5 feet</u> Build _____	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>she said I</u> <u>will get my ID</u> <u>and come back</u> <u>then she gone.</u>
29/12/19 @ 17:41 am/pm	Alcohol <input type="checkbox"/> Tobacco <input checked="" type="checkbox"/> Lottery <input type="checkbox"/> Other _____	Male/Female _____ Description <u>Tall boy</u> Approx age <u>16+</u> Height <u>6.10</u> Build _____	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>I asked for</u> <u>ID he said</u> <u>NO ID</u> <u>I said. NO ID</u> <u>NO SELL</u>
02/01/20 @ 19:38 am/pm	Alcohol <input type="checkbox"/> Tobacco <input checked="" type="checkbox"/> Lottery <input type="checkbox"/> Other _____	Male/Female _____ Description <u>medium boy</u> Approx age <u>17</u> Height <u>5.06</u> Build _____	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	<u>He don't have</u> <u>a ID and</u> <u>he was nervous.</u> <u>at that time.</u>





OVAL Wines & Spirits  
14 The Oval  
Hereford  
HR2 7HG

# REFUSALS BOOK ①

01/10/2016 11.30am - 22

